

## 29.4 Crime Victims

### ADMINISTRATION

**STANDARD 29.4**      **The agency has a written directive that requires agency personnel to comply with all applicable provisions of law regarding crime victim compensation and services.**

*Commentary:*      *Every victim who reports a crime must be supplied with information and forms explaining the availability of victim compensation and other services. In addition, every law enforcement agency must have available written information supplied by the Office of Victim Services explaining the availability of crime victim compensation and victim services as per Article 22 of the NYS Executive Law.*

### Compliance Verification Strategies

Assessors may seek to verify compliance with this standard by using one or more of the strategies listed below. There may be other strategies identified by the agency which could also be acceptable.

1. A copy of the written directive is available for review.
2. Forms and booklets relating to available resources for victims are readily available to the public at the law enforcement agency.
3. Interview(s) with agency personnel to verify their knowledge and understanding of the requirements of this legislation.